

SOUTH STAFFORDSHIRE PCT BOARD

Date of Meeting: 11 October 2006

**LEAD DIRECTOR: Liz Onions
AUTHOR: Liz Onions
ENCLOSURE NO: 12**

SUBJECT: Complaints Policy

FOR DECISION **FOR DISCUSSION** **FOR INFORMATION**

Summary:

Attached is the suggested Complaints Policy for adoption by the South Staffordshire PCT Board.

Proposal:

Recommendation:

For adoption by the South Staffordshire PCT Board.