

Direct Enhanced Service Specification for a direct enhanced service: Ethnicity Service Level Agreement

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Financial Details

This agreement is to cover the period 1st April 2008 to 31st March 2010.

Payment will be made based on the practice list size as at 1 April.

Payment will be made after the PCT receives the practice's annual report of patient ethnicity and first language.

Payment will only be triggered once the practice has recorded this information for 50% of its patients in the first year and 90% in the second year (as measured on the 31st March each year).

Practices will receive 5.6 pence per registered patient per year for this DES.

SIGNATURE

The practice will need to sign and return a copy to the PCT of the attached signature sheet for the Ethnicity Enhanced Services provided. This will constitute the agreement between the practice and the PCT in respect the Direct Enhanced Service, as specified.

Service Aims

It is a government priority to implement to outcomes of the recent Black Minority Ethnic (BME) Access Review. The aim of this DES is to enable practices and PCT's to assess the needs of their population and to address inequalities in access and health outcomes for BME patients.

This two year DES supports the drive to deliver these priorities to patients.

Staff involved

All members of the Primary Health Care Team.

Criteria

This Directed Enhanced Service Specification details the following criteria.

The aim of this DES is to enable practices and PCTs to assess the needs of their population and address inequalities in access and health outcomes.

Criteria One : Recording

Details

Practices will record the ethnicity and first language of all patients in their list. This will include children and babies where ethnicity and first language will be as defined by the parent or guardian.

The NHS Data Dictionary codes are to be used for recording ethnic origin and first language. Practices will be expected to work with their designated data quality facilitators to ensure accurate coding.

Criteria Two: Annual Report

Details

Contractors are required to report aggregated data to the PCT on an annual basis.

Ongoing Measurement and Evaluation

The ongoing measurement is outlined in the various criteria in the previous section. **The services provided and scope of this DES will be reviewed with the practice as part of the annual contract monitoring process.**

October 2008

Signature Sheet – Ethnicity

Signature on behalf of the practice

Signature	Name	Date

Signature on behalf of the PCT

Signature	Name	Date
	Darrell Jackson	