

Direct Enhanced Service Specification for a direct enhanced service: learning disabilities Service Level Agreement

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Financial Details

This agreement is to cover the two years 2008/09 and 2009/10.

Payment will be based on a report to the PCT at the end of each year (31 March) on the number of patients on the health check LD register who have received the health check. This is for patients with a moderate to severe learning disability.

Once a practice has agreed the health check register with their PCT, it will receive a £50 aspiration payment for each patient on the register.

The reward for each health check will be £100.

The cost of aspiration payments will be deducted from payments made for the health checks. If practices do not complete enough health checks to fund the full cost of their aspiration payment, the PCT will recover any overpayment made as a result in line with normal practice.

SIGNATURE

The practice will need to sign and return a copy to the PCT of the attached signature sheet for the for the Learning Disabilities Enhanced Services provided. This will constitute the agreement between the practice and the PCT in respect the Direct Enhanced Service, as specified.

Service Aims

Health Check

The aim of the service is to address proactively the health care needs of people with learning disabilities, by encouraging practices to identify those patients with moderate to severe learning disabilities and through providing an annual health check to patients on the learning disabilities practice register. Practices should liaise with relevant local support services such as social services and educational support services in addition to learning disability health professionals. This can be carried out through working with the strategic primary health care facilitators for people with learning disabilities.

Training

A minimum of three practice staff including the lead GP, Practice Nurse and Practice Manager/Senior Receptionist will be expected to have attended a multi-professional education session on meeting the healthcare needs of people with a learning disability in primary care. This training will be delivered by the strategic primary health care facilitators for people with learning disabilities and service users. The purpose of the training will be to enable the provision of an effective health screening service for people on the learning disabilities registers.

Criteria

The Direct Enhanced Service Specification details the following criteria. The following pages contain some further guidance from the PCT on expected processes, outcomes and deliverables based on this process. On aspiring to this service practices are required to submit a plan detailing how they meet these criteria:

Criteria One : Registers

Details

- As a minimum practices need to identify patients with moderate to severe learning disabilities.
- Production and maintenance of an up-to-date register of all patients with moderate to severe learning disabilities. This will be used as an audit and communication tool within the practice.
- Practices will need to review current learning disabilities registers and update as required.

Criteria Two: Training

Details

- A practice providing this service will be expected to have attended a multi-professional education session on meeting the healthcare needs of people with a learning disability within primary care. The minimum expectation of staff attending will include the lead GP, lead practice nurse and practice manager/senior receptionist.
- The training will be provided by the strategic primary health care facilitators for people with learning disabilities. Practices may also wish to liaise with specialist Learning Disabilities staff from the community learning disability team for support and advice.
- Practices will be expected to attend a course which will cover the following key themes and objectives:
 - Awareness of people with learning disabilities
 - Overcoming barriers
 - Health screening and health action planning
 - Roles and responsibilities
 - What people with learning disabilities want from health
 - Legislation

Outcome – To enable primary care teams to gain the knowledge and skills required to deliver comprehensive annual health checks to their patients on the learning disability register.

Criteria Three: Provision of an annual health check

Details

- As a minimum this should include a comprehensive health check including: health promotion, chronic illness and systems enquiry; physical examination; epilepsy; behaviour and mental health; specific syndrome check; check on medications prescribed; review of co-ordination arrangements with secondary care; review of transition arrangements.
- An agreed Learning Disabilities health check template must be used to facilitate the process.

Criteria Four: Personal Health Records or Health Action Plan

Details

- Health checks should integrate with the patients' personal health record or Health Action Plan. Where possible, and with the consent of the patient, this should involve carers and support workers.
- A clear list of actions from the consultation should be given to the patient or their carer. These need to be Read coded as appropriate.

Criteria Five: Liaison with local support services

Details

- Practices should refer and liaise with relevant local support services where appropriate such as social services and educational support services in addition to learning disability health professionals.

Criteria Six: An annual report

Details

- Practices will complete an report to the PCT at the end of each year (31 March) on the number of patients on the health check LD register who have received the health check.
- Practices must produce evidence that they have attended the training including numbers of staff and date attended.

Accreditation

Those doctors who had previously provided services similar to this enhanced service and who satisfy at appraisal and revalidation that they have such continuing medical experience, training and competence as is necessary to enable them to contract for the enhanced service shall be deemed professionally qualified to do so.

Ongoing Measurement and Evaluation

The ongoing measurement is outlined in the various criteria in the previous section. The services provided and scope of this DES will be reviewed with the practice as part of the annual contract monitoring process.

October 2008

Signature Sheet – Learning Disabilities

Signature on behalf of the practice

Signature	Name	Date

Signature on behalf of the PCT

Signature	Name	Date
	Darrell Jackson	