

REPORT TO THE PRACTICE BASED COMMISSIONING GOVERNANCE COMMITTEE

TO BE HELD ON 11 FEBRUARY 2009

Enclosure:					
Subject:	Phlebotomy Local Enhanced Service (East Staffs GPs)				
Lead Director:	Sue Price				
Lead Officer:	Gill Killbery				
Recommendation:	For Approval	<input type="checkbox"/>	For Discussion	<input type="checkbox"/>	For Information <input checked="" type="checkbox"/>

PURPOSE OF THE REPORT:

To share PBC LES for Phlebotomy

KEY POINTS:

This LES was approved by the LMC and PEC East Staffordshire Link.

CORPORATE OBJECTIVES:

To deliver care closer to home; To provide patient choice; To provide long term financial savings

IMPLICATIONS:

Legal and/or Risk	None
Standards for Better Health	
Financial	Stability of service and long term shift from Secondary to Primary Care with financial savings
Training	All practices currently delivery phlebotomy.
PBC	Pathway choice and delivery of care closer to home was instigated by PBC
Other	

RECOMMENDATIONS / ACTION REQUIRED:

The PBC Governance Committee are asked to note the contents of the paper

LOCAL ENHANCED SERVICE

for

PHLEBOTOMY SERVICES IN PRIMARY CARE
EAST STAFFORDSHIRE DISTRICT GP PRACTICES ONLY

Service Level Agreement

Contents:

1. Introduction
2. Service Outline and Aims
3. Criteria
4. Service Standards
5. Ongoing Measurement & Evaluation
6. Finance Details
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1 INTRODUCTION

All practices are expected to provide essential services and those additional services they are contracted to provide to all their patients. They are also encouraged to provide the Directed, National and Local Enhanced services (LES) to the wider populations. The specification for this LES is designed to cover the enhanced aspects of clinical care of the patient, which is beyond the scope of essential services.

Phlebotomy services are required by large numbers of individuals during their life time. The service itself is not complicated however it needs to be carried out by a trained individual in a suitable environment. Individuals receive this service from a combination of three main sources, GP practices, Acute providers and Community nurses. The choice available to individuals varies from practice to practice.

The PCT aims to encourage patient choice, equitable access and provision of care closer to home. To enable the delivery of this aim this LES will consolidate the current provision and provide a mechanism for the expansion of practice based services.

2 SERVICE OUTLINE AND AIMS

The aim of this Local Enhanced Service is to –

- Secure Phlebotomy services closer to home through the delivery of services at Primary Care premises. Improving access and choice for individuals.
- To provide a mechanism for purchasing an increase in Primary Care phlebotomy services.
- Provide services in the most appropriate setting by encouraging the movement away from Acute facilities for delivery of basic diagnostic services.

The specific objectives of this LES are –

- Improve equitable access to phlebotomy services
- Provide a sustainable alternative to acute provision.
- Improve patient experience.

3 CRITERIA

This Local Enhanced Service Specification details the following criteria –

- Participating General Practice staff will provide in house phlebotomy services for registered patients.

- Staff delivering the service will be appropriately trained and maintain their level of expertise.
- Practices will offer a patient-focused and easily accessible service.

4 SERVICE STANDARDS

The contractor in signing this agreement shall:

- Provide in house phlebotomy services for registered patients to a minimum of the agreed average volumes over a 12 month period.
- General Practices will ensure the timing of services complements the current / future collection timetable.
- General Practice staff providing the service will be appropriately trained and will maintain that training.
- Any significant changes to the current in house service will be agreed with the PCT in advance of implementation.
- The Practice will advise the PCT of any criteria applied when assessing the in house service.
- Activity numbers will be provided to the PCT on a monthly basis.

The PCT shall:

- Review and update the service specification as required
- Audit service provision.
- Ensure payment to contractors for the service provided.

5 ONGOING MEASUREMENT & EVALUATION

The services provided and scope of this LES will be reviewed with the practice on an annual basis.

6 FINANCIAL DETAILS

This agreement is to cover the period commencing 1st January 2009 to 31st March 2010.

- The General practices that provide the service will be eligible for a monthly payment calculated as 1/12th of an annual sum.

- The Annual sum is calculated based on the current practice activity (as declared to the PCT in the final quarter of 2008). It has been assumed that 12 bloods will be taken per hour thereby allowing a calculation of hours required per annum. The required hours will be paid at £11.00 per hour.
- The hourly payment is based on mid point A4C Grade 3 with on-costs (pension / NI) plus a estimation of consumable costs.
- Planned changes to the volumes delivered under the contract and agreed in advance with the PCT, will be paid when coinciding with reductions in hospital attendances.

Practice Name:

LOCAL ENHANCED SERVICE
for
PHLEBOTOMY SERVICES IN PRIMARY CARE

This document constitutes the agreement between the practice and the PCT in regards to this Local Enhanced Service, as specified.

The practice needs to sign below and return this sheet to your PCM.

Signature on behalf of the Practice:

Signature	Name	Date	Job Title/Position

Signature on behalf of the PCT:

Signature	Name	Date	Job Title
	Allan Turner		Primary Care Manager

The agreement is to cover the period commencing 1st January 2009 until 31st March 2010.

