

LOCAL ENHANCED SERVICE FOR Ultrasound Service

Service Level Agreement

Contents:

1. Introduction
2. Service Aims
3. Criteria
 1. Service Delivery
 2. Facilities
 3. Training and Protocols
 4. Liaison/Shared Care
 5. Review and Audit
4. Ongoing Measurement & Evaluation
5. Finance Details
6. Signature

INTRODUCTION

All practices are expected to provide essential services and those additional services they are contracted to provide to all their patients. They are also encouraged to provide the Directed, National and Local Enhanced services to the populations they serve. The specification for this service is designed to cover the enhanced aspects of clinical care of the patient, which is beyond the scope of essential services.

SERVICE AIMS

This agreement is to cover the period commencing 1st April 2009 to 31st March 2010.

Provision of a general sonography service in abdominal and pelvic scanning to assist in more accurate diagnosis of conditions.

Aims of the service

To provide an ultrasound service to:

- Pregnant women and threatened miscarriages
- Abdominal scanning including – liver, kidneys, spleen, pancreas, aorta, gall bladder

CRITERIA

This Local Enhanced Service Specification details the following criteria. The following pages contain some further guidance from the PCT on expected processes, outcomes and deliverables based on this process. On aspiring to this service practices are required to submit plans under each of these items to the PCT.

- (i) Service Delivery
- (ii) Facilities
- (iii) Training and Protocols
- (iv) Liaison/Shared Care
- (v) Review/Audit

Criteria One: Service Delivery

Details

- **Register** - Production of an up-to-date register of screening undertaken.

Criteria Two: Facilities

Details

- Provision of adequate equipment as is necessary to provide the service.
- Treatment room

Criteria Three: Training and Protocols

Details

- Staff providing this service will need to have satisfactorily completed an accredited training programme and demonstrate ongoing updating of knowledge base.
- An agreed ultrasound protocol should be used.
- All personnel providing the service through the contract have appropriate indemnity cover.

Criteria Four: Liaison/Shared Care

Details

- Practitioners undertaking this local enhanced service will work closely with colleagues and other healthcare professionals and undertake to share locally agreed protocols where they exist.
- Work closely with local specialists (surgeon, gynaecologist, etc) to provide information on positive scans in referrals and receive feedback on the accuracy of those scans.

Criteria Five: Review/Audit

Details

- The services delivered by this LES will be subject to clinical audit and monitoring will be carried out as part of the annual review of the contract and as part of review of this LES
- Audit to include:
 - The number of patients receiving an ultrasound
 - Detection rate and results
 - Adequate records of the services provided
 - Outcomes of ultrasound.

ONGOING MEASUREMENT & EVALUATION

The ongoing measurement is outlined in the various criteria in the previous section. **The services provided and scope of this LES will be reviewed with the practice as part of the annual contract monitoring process.**

In addition the practice is required to agree with the PCT this service specification/plan at the start of the year.

FINANCE

This agreement is to cover the 12 months commencing 1st April 2009.

The practice will receive: £64.96 per procedure, up to 400 procedures during 2009/10.

**PAYMENT WILL ONLY BE MADE UPON RECEIPT OF THE PRACTICE
SIGNATURE SHEET**

SIGNATURE

The practice will need to sign a combined single signature sheet for all Enhanced Services provided. This will constitute the agreement between the practice and the PCT in respect of all Enhanced Service, as specified within each individual Service Level Agreement.