

**REPORT TO THE PRACTICE BASED COMMISSIONING
GOVERNANCE COMMITTEE
TO BE HELD ON:13th May 2009**

Enclosure:					
Subject:	South East Staffs Consortium and Westgate Practice Outline Business Plans 09/10				
Lead Director:	Sue Price				
Lead Officer:	Frances Sutherland/Anna Hammond				
Recommendation:	For Approval	X	For Discussion		For Information

PURPOSE OF THE REPORT:

To provide an outline of the key areas of work for practice based commissioners across South East Staffs for 2009/10

KEY POINTS:

The report lists the main projects, illustrating which national standards each will help to achieve and highlighting where there are cross over's with the nine Darzi themes. In addition, the table included shows which 'World Class Commissioning' competencies are involved in the projects in an attempt to begin to develop these competencies.

Over the next few months each of the projects within the plan will be considered in further detail and documented in a comprehensive business case. Throughout the year individual project initiation documents/proposals will be shared with the PBC governance group for consideration. The projects chosen cover main areas of planned care, unscheduled care as well as prescribing. These plans are challenging and hope to achieve significant change to improve the care of the local population.

IMPLICATIONS:

Legal and/or Risk	
Corporate objectives	7,8,9 and 10
Strategic Themes	All
Standards for Better Health	These will be illustrated in the tables at the end of the document.
Financial	The individual projects will be developed in business cases. Due to the financial pressures where ever possible these will be cost neutral or will generate savings.
Training	
PBC/Other	

RECOMMENDATIONS / ACTION REQUIRED:

Agree to high level plans

I. South East Staffs. Consortium

Unscheduled care	
Care Outside of Hospital	To work with the East locality to provide clinical input into relevant work streams within this major redesign project
Community matrons	Pilot to redesign the local 'community matron model'.
Care for vulnerable older people in nursing and care homes	The consortium are currently reviewing the impact of the nursing home LES. Following completion of this work options will be considered for the medical care of care home residents.
Ambulatory care Sensitive conditions	An audit was carried out to benchmark emergency admissions into hospitals for ACSC. Practices were asked to review notes and assess why the patient was admitted and whether additional services/pathways could have prevented admission. Following review of this information, a programme of work will be considered to redesign pathways where necessary.
Maternity	Review local maternity services and explore the changing role of GP/practices in delivering maternity services

Planned Care	
PASS	Implement revised process where all practices refer directly to the professional advice and support service
	Development of clinical pathways including the specialities of gynaecology, dermatology and orthopaedics implementing triage where appropriate.
	Commission appropriate intermediate level service e.g. orthopaedics
Endoscopy	Review referral rates for Upper GI endoscopy and implement evidence based pathways if appropriate
Erectile Dysfunction	Develop pathway for Erectile dysfunction in conjunction with secondary specialists to patient pathway
Pulmonary Rehab	Following preparatory work during 2008/09 the locality will be commissioning a local pulmonary rehabilitation service.

Choosing Health	
Childhood Obesity	Commission service specification for targeted prevention and intervention

Data validation	
Audits	Review data as deemed necessary to support practice based commissioning
Clinical letters	Introduce routine review of clinic and discharge letters by practices to ensure clinical information is received within the appropriate timescales defined in the contracts.

Mental Health	
Primary care mental health services	Development and implementation of a tiered approach within the locality.

Prescribing	
Prescribing incentive scheme	To develop a local incentive scheme to ensure quality prescribing and produce budgetary savings.

II. Westgate

Planned care	
Gynaecology	Develop a pathway for menorrhagia
Physiotherapy	Pilot a practice based self referral scheme. Work with provider arm and professional lead to redesign current service provision.
Coeliac Disease	Improve diagnosis and management for registered patients with coeliac disease. The model of care will be based on a project delivered in croyden PLT.
Unscheduled Care	
Nursing role	Development of a practice based nursing role. This will provide additional support for patients who have been discharged from hospital and additional primary care services for those patients who do not routinely access the practice. N.B. this is dependent on funding from FUR
Data validation	
Contract queries	The practice would like to continue to check information from providers
Clinic letters	Check clinic letters and discharge letters in line with contract agreements.

Key for summary table

Darzi review areas

1. Maternity and neonatal health (Mat)
2. Child Health(CH)
3. Health and Well being (HWB)
4. Planned Care (PC)
5. Unplanned/Urgent Care (UC)
6. Mental Health and Learning disabilities (MH)
7. Long Term Conditions (LTC)
8. End of Life (EOL)

World Class commissioning competencies

1. Recognised as the local leader
2. Works collaboratively with community partners to commission services that optimise health gain and reductions in health inequalities
3. Proactively seeks and builds continuous, meaningful engagement with the public and patients to shape services and improve health
4. Leads continuous and meaningful engagement of clinicians to inform strategy and drive quality, service design and resource utilisation
5. Undertakes robust and regular needs assessments that establish a full understanding of current and future local health needs and requirements
6. Prioritise investment according to local needs, service requirements and values of the NHS
7. Effectively stimulates the market to meet demand and secure required clinical and health and well being outcomes
8. Promotes and specifies continuous improvements in quality and outcomes through clinical and provider innovation and configuration
9. Secures procurement skills that ensure robust and viable contracts
10. Performance manages providers to ensure contract compliance and continuous improvements quality and outcomes
11. Demonstrates excellent financial management

Standards for Better Health

1. Safety
2. Clinical and cost effectiveness
3. Governance
4. Patient focus
5. Accessible and responsive care
6. Care environment and amenities
7. Public Health

Projects South East Staffs.	Darzi								World Class commissioning											Standards for Better Health						
	Mat	CH	HWB	PC	UC	MH	LTC	EOL	1	2	3	4	5	6	7	8	9	10	11	1	2	3	4	5	6	7
Unscheduled Care																										
Community Matrons					√		√		√	√			√	√							√			√	√	
Care Outside of Hospital					√		√	√	√	√	√	√	√	√	√		√			√			√	√		
Care for vulnerable people in nursing and care homes				√			√	√		√		√			√					√				√		
Ambulatory Care					√								√		√					√			√			
Maternity	√									√										√			√			
Planned Care																										
PASS				√								√			√	√	√			√	√		√			
Endoscopy				√	√												√			√	√	√				
Erectile Dysfunction				√						√													√	√		
Choosing Health																										
Childhood Obesity		√	√							√																√
Data validation																										
Audits				√	√		√											√	√		√					

Clinical letters				√	√												√	√		√							
Mental Health																											
Primary Care mental health services						√				√	√			√		√	√						√	√			
Prescribing																											
Incentive scheme																		√		√	√						

N.B. Dementia is not included in the table above

Projects Westgate	Darzi								World Class commissioning											Standards for Better Health					
	Mat	CH	HWB	PC	UC	MH	LTC	EOL	1	2	3	4	5	6	7	8	9	10	11	1	2	3	4	5	6
Planned Care																									
Gynaecology				√								√		√	√	√						√	√	√	√
Physiotherapy				√												√						√		√	√
Coeliac Disease							√									√						√		√	√
Unscheduled Care																									
Nursing role					√					√	√	√										√		√	√
Data validation																									
Contract queries				√	√		√											√	√			√			
Clinic letters				√	√													√	√			√			