

REPORT TO THE PBC GOVERNANCE TO BE HELD ON 8th July 2009

Enclosure:					
Subject:	Seisdon Health Survey 2008				
Lead Director:	Geraint Griffiths				
Lead Officer:	Liz McCourt				
Recommendation:	For Approval		For Discussion		For Information
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PURPOSE OF THE REPORT:

Copy of detailed survey that was used to inform the Seisdon 9/10 PBC plan

There are plans to carry out a further questionnaire in year to prioritise the schemes put forward in the 9/10 plan.

IMPLICATIONS:

Legal and/or Risk	
Standards for Better Health	D2 (d) delivered by health care professionals who make clinical decisions based on evidence based practice D8 Health care organisations continuously improve the patient experience, based on the feedback of patients, carers and relatives.
Financial	None
Training	None
PBC	This survey has influenced the Seisdon 9/10 PBC plan.
Patient Engagement & Safety	Results of the survey and next steps have been included in the Seisdon 9/10 PBC plan. Seisdon is committed to involving patients and public to inform service delivery.

RECOMMENDATIONS / ACTION REQUIRED:

PBC Governance to note content